









## **Data Mining Approaches**

















Data Mining Technique	Rules Obtained	Potential Impact on Facility Maintenance and Design
Visual Analysis	Approximately all "A/C malfunction" belongs to high and medium priority.	"A/C malfunction" is of a major concern in guiding the allocation of maintenance resources.
Visual Analysis + Decision Tree Algorithm (C4.5)	For all monthly high priority works, all the works in July complete within expectation and those in August fail.	There are possible failures in relation to seasons or resulting weather and humidity. This also may show that changing services or personnel in August, who are not efficient: Suggestion: Compare maintenance records between July and August and analyse discrepancies.
	All 7th floor jobs were of high and medium priority and the cause of repairing was "A/C malfunction".	Suggestion: Investigate the possibility of poor design or maintenance of air conditioning function in 7 <sup>th</sup> floor. A special attention in the design should be given to a specific floor due to its high demand of corrective or preventive maintenance or special design of A/C.
Decision Tree Algorithm (C4.5)	Department 26462 only reports A/C malfunction. (all 18 cases)	Failure abnormally concentrate on a particular department. Suggestion: Investigate the possibility of poor design or maintenance of air conditioning function in a particular department. A special attention should be directed to certain places in the building wherein maintenance work is required more often.
	96% jobs for cost_centre = 0 is CM (corrective maintenance).	
Association Rule Algorithm	For floors 5, 6 and 7, the workOrder_Status was always completed.	Benefiting from successful maintenance practices including both equipments and labour is useful to achieve a high level of an overall maintenance performance.







