### Innovation Processes

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#### **Innovation**

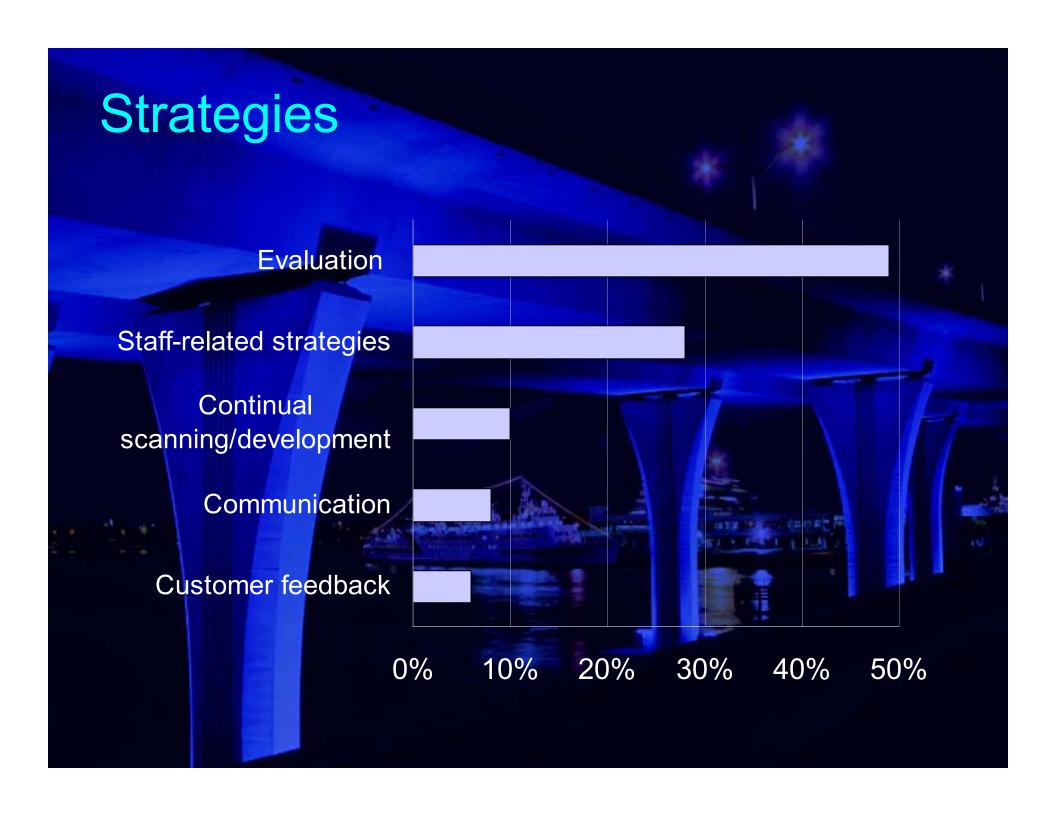
Continual improvement

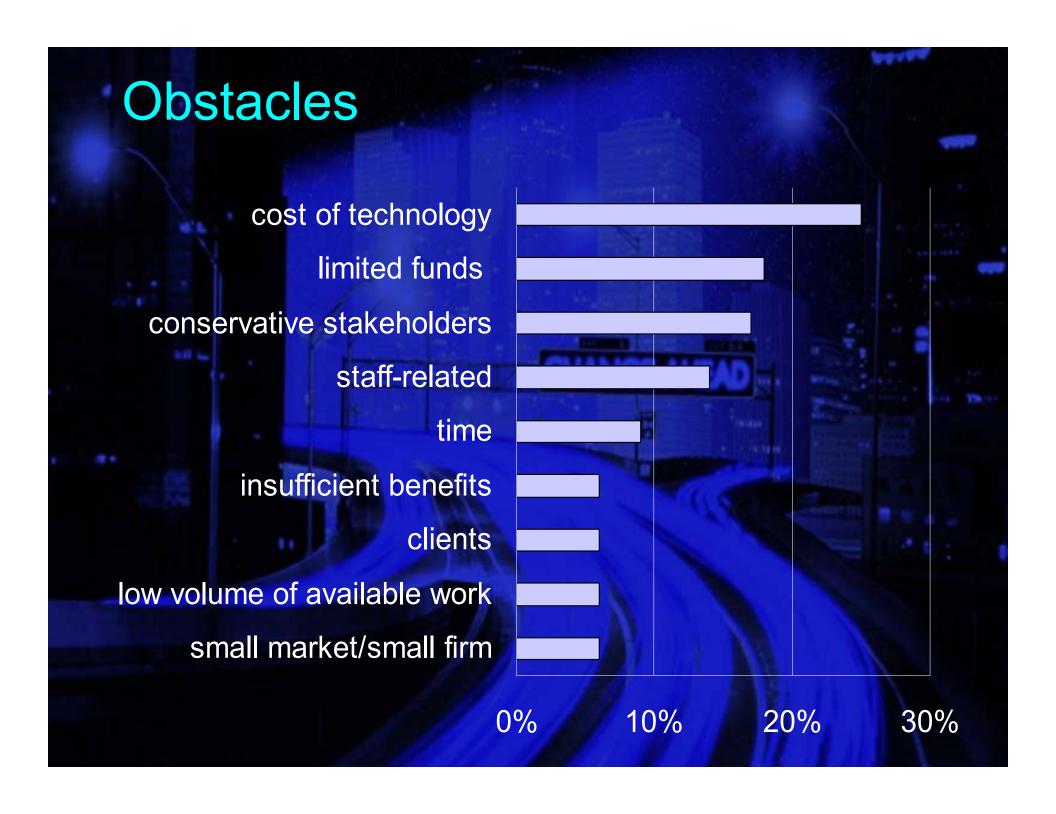
New or significantly improved products/practices

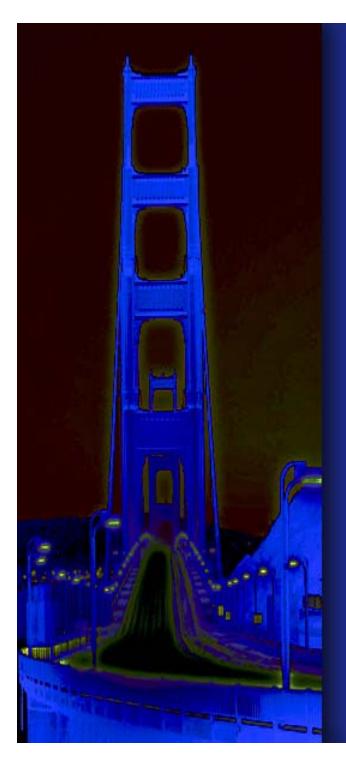
Technological or organisational

Using existing innovation or developing new ones









# Growing Innovation Leadership

Diffuse knowledge about the benefits of innovation

Respond to public sector opportunities for improvement

Empower our greatest asset - people

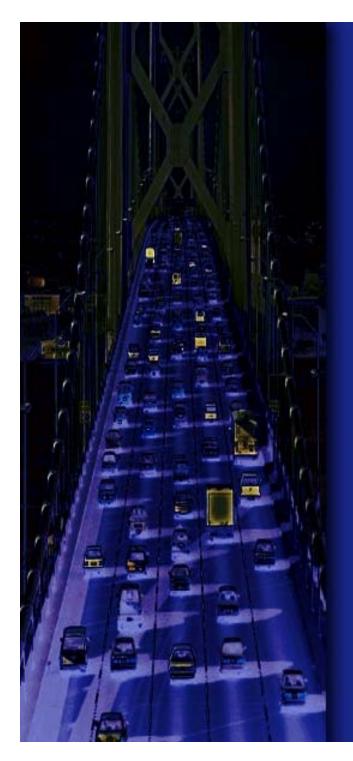


#### **Innovation Benefits**

Technological activities are statistically significant determinants of export and productivity performance (Fagerberg 1987)

Innovation has played a significant role in the economic transformation of the East Asian economies (Hobday 1995)

Use of advanced technology is unequivocally associated with higher productivity, wages and employment growth (US Commerce 1994)



#### **Public Sector**

Weaker perception of the benefits of innovation

More likely to identify conservative stakeholders as a significant obstacle

Less likely to have developed original innovations.



### People Matter

Business Practice innovation constituted half of original innovations and featured strongly in the identification of 'most important adoptions'

One quarter of respondents used staff-related strategies to maximise innovation benefits



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