

# Australia's Leading Annual Portfolio, Program and Project Management Conference

## "Achieving Excellence"

The PMOZ Conference has a long term commitment to advancing Project Management skills in Australia. Now in its third year PMOZ will once again offer a range of dynamic and exciting presentations encompassing all aspects of "achieving excellence" from the high level concepts of translating strategy into action through the tools and techniques employed at the coalface to make individual projects a success.

## Keynote Speakers



Peter Cosgrove



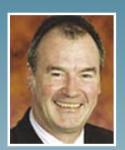
Egidio Zarrella



Peter De Jager



Steve Simpson



lain Fraser

## ...more Keynotes inside

Pre conference workshops; powerful keynote presentations; a business program offering more than 70 streamed sessions and workshops with something for foundation level, construction, mining, engineering, sustainable and urban development, business, ICT and organisational project managers in the academic, government and corporate sectors.

...presentations that will influence the way you do your business.

## **REGISTER NOW**

Managing Partner



Supporting Partners











# FOREWORD FROM THE PREMIER OF VICTORIA



2006 has been an exciting year for Victoria and Victorians. Melbourne and key regional centres stepped into the spotlight having hosted a successful Commonwealth Games and created lasting lifetime memories.

My Government is committed to building a world class Victoria. In

March, the new Southern Cross Station welcomed aboard thousands of Victorians and is set to become a new Victorian icon. Coming up this September, Victorians will have their first chance to experience a well-loved tradition, where the country meets the city, at the Royal Melbourne show in the refreshed Royal Melbourne Showgrounds.

The success of these projects is founded on sound project management: achieving specified outcomes that have clear objectives, within a defined period and with the right staff and resources

This year's PMOZ 2006 conference theme is "Achieving Excellence" and I believe Victoria is the home of some fine works in progress. including the Austin Health and Mercy Hospital for Women project and Eastlink, which will improve travel times from Melbourne's East to Frankston. Victoria really is the home of world class performances.

**Hon Steve Bracks MP**Premier of Victoria

## AN INVITATION TO ATTEND

PM Global invites the project management community to Melbourne for PMOZ 2006 - the 3rd Annual Project Management Australia Conference.

In partnership with PMI (Melbourne), Engineers Australia and the Australian Institute of Management this "new look" conference will provide a mixture of high profile, high impact keynote presentations with additional special interest keynote presenters who will present on current topical issues such as Sustainable Development and Urban Management.

PMOZ is now, after only three years, Australia's leading annual Portfolio, Program and Project Management Conference. An integral part of the Project Management calendar, it offers a long term commitment to the advancement of the profession and industry. With excellent support from suppliers and supporting organisations PMOZ 2006 will provide a valuable opportunity for portfolio, program and project managers from around Australia and New Zealand to share and explore their ideas and approaches with their peers.

Building on its previous successes the PMOZ format will now consist of:

- Pre conference workshop/seminars which can be purchased separately to the conference and featuring quality speakers.
- Daily plenary sessions featuring local and international keynote speakers.
- A business program including session streams and workshops for foundation level project managers, construction, mining, engineering, sustainable and urban development, business, ICT and organisational project leaders.
- The PMOZ Business Centre will showcase a trade display of exhibitor products and services on the Wednesday and Thursday of the Conference.
- Innovative and lively networking and social functions.

PMOZ 2006 will provide a forum for education, knowledge transfer, the development of new skills and professional development of all sectors within the industry, and outstanding networking opportunities. We invite you to register now to take advantage of the discounted rates that are available for early registration.

PMOZ is a long term commitment from PM Global and we look forward to seeing you at PMOZ 2006 in Melbourne.

#### The Directors PMGlobal

Pamela Holsinger Andrew Leicester Scott Coleman



THE CONFERENCE THEME

## "Achieving Excellence "

The overall theme for PMOZ 2006 is both simple and sophisticated - how do people and organisations consistently strive for and achieve excellence in the delivery of their projects?

### WHO SHOULD ATTEND

- Portfolio and Program Managers
- **Project Managers and Project Directors**
- CEO's, CIO's and CTO's
- Government Planners, Managers and Buyers
- Academics and Students
- **Business and General Managers**
- **Human Resource Specialists**
- Transport and Logistics Managers
- **Property and Infrastructure Developers**
- **Engineers and Resource Managers**

If you are a project management practitioner or use project management principles as a business tool then you should attend.

### THE CONFERENCE DESTINATION

#### **MELBOURNE**

Melbourne is rated amongst one of the top ten convention destinations in the world. Melbourne is a thriving, dynamic and sophisticated city with a unique balance of graceful old and new architecture surrounded by parks and gardens. With its wealth of culture, Melbourne is Australia's leader in theatre, sports and fashion and boasts some of the finest restaurants in the country. Within close proximity to Melbourne lies a diverse range of great Australian experiences for visitors to enjoy – wineries, temperate rainforests, rugged coastlines, surf beaches, snowfields, deserts, wildlife reserves and historic goldmining towns.

## **CONFERENCE SUPPORTERS**

Special recognition must go to the many organisations that sponsor and support PMOZ. Their support will ensure that this conference remains a great asset to those working in Project Management. Without the support of the industry PMOZ would not be possible. The organisations have committed to the development of the Project Management profession and have aligned to PMOZ because it promotes learning and the sharing of knowledge specific to Project Management. Please note that the following list is current at the time of printing. Those sponsors and exhibitors confirmed after printing will be acknowledged on the website and in the Conference Workbook.

#### **Supporting Partners**

#### **Engineers Australia**

Engineers Australia is pleased to support PMOZ, the Project Management Australia Conference and to recommend the technical program to engineers and others with a professional interest in project management and the responsibility for managing complex



tasks. The conference is an opportunity to learn from leading practitioners and to increase skills in this vitally important area of management.

#### **Project Management Institute Australian Chapters**





The Project Management

Institute's (PMI) Australian Chapters are pleased to support the PMOZ conference. PMI is a non-profit professional association which has over 200,000 members and more than 230 chapters representing 125 countries. Locally PMI has Chapters based in all mainland states and the ACT. The Melbourne Chapter of PMI is delighted to be the host chapter for PMOZ 2006. We believe the conference program planned for 2006 will contribute significantly to the practice, science and professionalism of Project Management in Australia and we encourage your active participation.

#### **Australian Institute of Management**

As Australia's largest professional body for managers, The Australian Institute of Management (AIM) facilitates management and leadership excellence by promoting, supporting and developing the profession of management in all its forms.



For decades, the Institute has responded to the learning needs of the nation, providing contemporary learning solutions for business, government and industry. As a bridging partner we strive to offer our customers the most up-to-theminute content, deliver methods and support resources for all training and education programs.

AIM's Project Management courses provide participants with a solid foundation for the techniques and processes required to manage projects and function as a Project Manager. Instilling the ability to manage resources in a controlled and timely manner, AIM's Project Management qualifications ensure participants have the key skills required to bring projects in on time and on budget



#### **Supporters**





**VPUG** 





#### **Silver Sponsor**







#### **Bronze Sponsor**





#### **Principal Sponsor**



#### **Platinum Sponsor**





#### **Gold Sponsor**





#### **Trade Exhibitors**

Adaptra Australian Institute of Management (Bookshop) **Bond University** Codarra Advanced Systems EQuest Consulting / Charles Sturt University Fact Solutions (New Zealand) Human System's International Lucid IT/ALC Training Mosaic Project Services PlanPower<sup>2</sup> PMI (Vic) Primavera SMG Strategic Management Group Supertech Tanner James Management Consultants **UNE Partnerships** WST Pacific

Primavera,
proud
sponsors
of PMoz

Please visit Primavera
at our stand at PMoz
or visit us at
www.primavera-aus.com



### **CONFERENCE PROGRAM**

A full conference program, including timings and sessions will be available from the PMOZ website in June 2006. The updated program and conference information will be emailed to all registered delegates when available.

#### **PRE CONFERENCE PROGRAM**

Pre Conference workshops are available either at a special workshop only rate or included as a part of the PMOZ Premier Pass (which includes one pre conference workshop and one full conference registration).

#### What Happens to Teams when Change **Management Goes Wrong**

Presented by Peter De Jager, Technobility Tuesday 8 August 2006 9.00am - 5.00pm Where: Sofitel Melbourne

#### Do you want?

- 1. A rational approach for implementing Change within your organization? An approach devoid of the myths and hype which serve to make a relatively simple task almost impossible?
- 2. A reality based model of the Change process which explains not only why we resist being changed, but also how to convert our natural response to change, into support and enthusiasm for the change?
- 3. to introduce both staff and management to a way of thinking about organizational change that encourages the formation of teams, respects intelligent criticism, invites participation and breaks down the obstacles of the "we" vs. "them" culture?

#### What is it about?

This one-day interactive learning workshop explores the Change Management process. The topics will include:

- The myths of Change Management
- The value, and flaws of human behavioural models
- The applicability of the Kubler-Ross Grief Cycle to organizational Change
- The Virginia Satir Change Process Model
- The single point of failure in change management
- Why good, honest, open communications is the pivot point of change management projects
- Why resistance to change is both necessary and desirable
- Why is it valuable?

You will have gained the following knowledge and skills and be

- Identify threats to the Status Quo
- Involve those affected by the threat, in the selection and implementation of the Change necessary to alleviate the threat
- Design a communication plan to address the real concerns of the Target Audience
- Respond appropriately to concerns regarding the Change in order to avoid reinforcing those concerns

- Empower the organization to direct their own change
- Install support structures to shorten the transition period
- Respect the existing status quo before replacing it with another
- Minimize the pain of change in order to make it easier to embrace
- Recognize why celebrating a transition is not just a reason to throw a party

#### Who should attend?

- Those currently involved in any aspect of Change Management from awareness of need through to celebration of implementation
- Those required to implement new change initiatives or recover from failed implementations
- Those with expertise in management looking to increase their ability to manage "Resistance to Change"
- Staff faced with unnecessary Change requiring a management acceptable means to resist
- Project leaders who want their clients to embrace the product of their efforts
- Those wishing to attain a practical, reality based understanding of change management

This training has been crafted to allow the attendee to decide for themselves that this approach has value. The session is interactive, informative, provocative and unavoidably... fun.

Cost: \$690

#### **Risk Management**

Presented by Andrew Leicester, Consat

Tuesday 8 August 2006 9.00am - 5.00pm

Where: Sofitel Melbourne

This workshop aims to provide participants with a working knowledge of the principles of Risk Management, Analysis and control and is based on AS/NZS 4360Z; 2004 on Risk Management. It will help participants identify the "risk activities" that might arise and how they can be treated and planned for. Tools will be demonstrated to help with the analysis and management of risk.

Because good comprehensive Risk Management is time consuming and impossible to do manually as the size of projects increases, risk management software will be demonstrated.

The workshop will be presented with a number of hands on exercises using the basic tools of risk managemen

This workshop is for everyone concerned with evaluating and managing risk for projects, disaster recovery and on-going activities of any kind

Working in groups, attendees will use a case study to work through the practical applications of the Risk Management methodology.

Cost: \$690



## **CONFERENCE MC**

#### **Toby Travanner**



R.E. (Toby) Travanner is a professional corporate trainer, keynote presenter, facilitator, MC and consultant. His area of expertise as well as his passion is coaching individuals and teams to realise their business and personal goals in the areas of sales and marketing.

Toby is both an entertaining and challenging facilitator with a reputation for high-energy, high-contact interaction, consistently achieving 'excellent' ratings from participants of his sessions, most of whom rate him as the best presenter they have experienced.

Being well versed in many industries, and with over 16 years of consulting experience in providing peak personal performance where a measurable return on intellect is delivered to organisations, Toby captures and motivates audiences with real, 'take home' techniques and attitudes equipping them to break through personal barriers.

Toby believes success is a process. You learn how to achieve - and then make it happen. Approaching everything with the same zestful attitude, he has inspired countless others to achieve their highest personal and sales goals.

He has worked with over 10,000 individuals from organisations including IBM Asia Pacific, National Australia Bank, Cap Gemini Ernst & Young, Minter Ellison Lawyers, Telstra, Malleson Stephens Jaques, Hewlett Packard, Corrs Chambers Westgarth, Novation Leasing Company and Tattersall's.

Toby runs his own learning and development company, aptly named The Learning Company Pty Ltd.

Toby has a degree in scientific research and also has a background in the entertainment industry. He is also a Member of the Adjunct Faculty at the Australian Graduate School of Management.

### **KEYNOTE SPEAKERS**

#### **Peter Cosgrove**

The son of an army officer, General Cosgrove, entered the Royal Military College, Duntroon, straight after school to begin the life of a career soldier.

And while that career has included a variety of staff and overseas appointments, including a stint as commandant of Duntroon, it was as a young lieutenant in Vietnam that he tasted the raw reality of a soldiers life. Barely a month after arriving, and less than a year after receiving his commission, 22-year-old Peter Cosgrove won the Military Cross, leading his platoon in a protracted assault on enemy positions.

His achievements over the next 30 years saw him rise steadily through the army's hierarchy until, in 1999, he was thrust into the full glare of the nation's, and the world's, spotlight as commander of the International Forces in East Timor. General Cosgrove's mission, to restore order to this new country on our doorstep, required the utmost skill and sensitivity. Under his care

and guidance rested the safety of thousands of young men and women, most of them Australians, and the security of the East Timorese people.

Here at home we watched with pride, the professionalism and concern of our peacekeeping forces...as, under General Cosgrove's direction, they offered a helping hand to lay the foundations of a new nation with an enthusiasm that went well beyond the description of their role as peacekeepers. That pride heightened by the fact, that the man at the top displayed those characteristics we value most as Australians – strength, determination, intelligence, compassion and humour... Characteristics that have been developed equally through his family life with his wife Lynne, and their three sons. General Cosgrove was appointed a Companion of the Military Division of the Order of Australia (AC) for his effort in East Timor. On his return to Australia he was appointed Chief of Army. In July 2002 General Cosgrove assumed the profile position of Chief of the Defence Force, a position he held until July 2005.

In every respect Peter Cosgrove has demonstrated that he is a role model, not just for the men and women under his command, but for all Australians.

#### Peter de Jager

Keynote Topic: Change Management

Peter de Jager is a speaker/writer/consultant on the issues



relating to the Rational Assimilation of the Future. He has published hundreds of articles on topics ranging from Problem Solving, Creativity and Change to the impact of technology on areas such as privacy, security and business. His articles have appeared in The Washington Post, The Wall Street Journal, The Futurist and Scientific American.

He is best known to IT audiences for his efforts to create responsible awareness of the Y2K issue – For which he received several awards from IT associations and Govt. Agencies.

In addition to presentations and seminars on the topics above, he writes about a dozen regular columns. These include; Association Trends, CIPS across Canada, Enterprise, Globe & Mail online and Municipal World -

He's spoken in more than 35 countries and is recognized worldwide as an exciting, humorous, provocative and engaging speaker. His audiences have included the World Economic Forum, The World Bank and The Bank for International Settlements.

His presentations and workshops are highly interactive, fun, irreverent to mistaken ideas and most distinctively - provocative. He forces you, by demonstrating conflicts between your stated beliefs and behaviours, to think differently about what you thought you knew. You can read much of his work in the publications section of www.technobility.com

#### Egidio Zarrella, KMPG

**Keynote Topic:** What Boards ask us, about you.



Egidio (Edge) is the Global Partner in Charge of the Information Risk Management Practice. The Global Practice represents over 250 partners and 2,500 staff, a business with fees in excess of US\$900M. The Asia-Pacific Practice encompasses more than 30 partners and 430 staff. The Australian Practice has more than 10 partners and over 200 staff.

Edge is also the ASPAC partner in charge of the Risk Advisory Services (being a business over US\$400M) encompassing the following major service lines: information risk management, internal audit services, financial risk management, and business process services.

Edge brings a career spanning more than 18 years in IT risk, audit and advisory. His specialisations include IT strategy and governance, and his key clients have included companies in Australia, Asia-Pacific and North America. Edge has also significant Asia Pacific experience in the countries such as Singapore, Malaysia, Japan, Thailand, Philippines and Hong Kong/ China. Edge is committed to proactive thought leadership and is the trusted advisor of many regional and global companies.

#### **Steve Simpson** CSP, Keystone Management Services **Keynote Topic:** Corporate and Team Culture



Steve Simpson is an international speaker, consultant and author who last year alone was invited to speak in seven countries. Described by UK based e-Customer Service World as Australia's leading corporate culture authority', Steve has created the concept of UGRs which is receiving global acclaim as a tool to understand and improve culture.

Steve has spoken at two World Conferences on Customer Service Management, in the US – where he rated in the Top 10 speakers. He has recently spoken at the European Conference on Customer Service Management in London, the Annual US SOCAP Conference in New Orleans, and the HDI Conference in Las Vegas. He has recently featured at the 2004 North American Conference on Customer Management in Orlando.

Steve has been accredited as a Certified Speaking Professional (CSP), the highest speaker distinction recognised by the International Federation for Professional Speakers.

Steve is the author of two books - 'Service Into Profit' and 'UGRs - Cracking the Corporate Culture Code'. He is a contributing author to the recently released book, 'The Power of Culture'.

In recent years, Steve has worked with a range of clients, in Australia, the UK, South Africa, the US, New Zealand, India, Singapore and Malaysia. These include Kodak Australia, KFC South Africa, Bayer, the Institute of Chartered Accountants, the Commonwealth Bank, Flight Centre, Dover Court International School in Singapore, and the KTS Group of Companies in Malaysia.

#### Claire Ridding, The Hornery Institute

**Keynote Topic:** Developing Strategy from Theory - the Practical Application of Sustainable Development



Claire has a commerce and industrial relations degree and is currently undertaking a Masters in Business. She joins us from Lend Lease where she worked in various roles including business reengineering, integration, leadership programs and most recently Project Management. Claire was the winner of the 2004 NAWIC (National Association of Women in Construction) (Victorian

/ Tasmanian Chapter) Award for outstanding achievement in development.

#### lain Fraser, PMI

**Keynote Topic:** The new Project Management Career Framework



lain Fraser is currently the chair of the PMI Board of Directors, and has also held Director-at-Large and Vice Chair positions. In 2001 he was awarded the status of Fellow PMINZ, the first such award, in recognition of his efforts within the global profession and the New Zealand component.

lain is internationally recognized for his expertise, experience and insights into project-based management approaches. He is the managing director of Project Plus Ltd., a New Zealand-based consulting organization with a specific focus on the provision and global delivery of total project management services across many industry sectors.

#### **Mounir Hilal,** Tenrox

**Keynote Topic:** Project Governance



Mounir joined Tenrox in 1996 as one of the company's first software developers. Soon after, he was appointed Director of Outsourcing Services and since then has established, grown, and managed the Tenrox Outsourcing Services Team. His team's mission is to customize, integrate and enhance the company's software

applications for medium, large, and multi-national organizations. The outsourcing team also takes on a consulting role for implementations requiring project management services. He has closely managed key implementation and deployment projects for large and strategic clients such as Time Warner, Bell Mobility, Fireman's Fund, Corning Cable systems and Motorola.

Mounir's more than seven years of experience has allowed him to acquire extensive knowledge in software design and development processes with expertise in system integration specializing in accounting and payroll software. Mounir holds a bachelor's degree of Software engineering, with a minor in management from McGill University.



#### Peter Anderson, VIC Urban

Keynote Topic: Managing Sustainability in an Urban Environment



- 20 years in Victorian Local Government with over 10 years at CEO level prior to, and after the Kennett Government reforms. One of the first CEO's appointed to the newly amalgamated Councils taking up the CEO's position at the new Surf Coast Shire in 1994.
- Joined Docklands Authority in December 1998 as General Manager – Communications and Operations as well as City Manager to assist in the establishment of the municipal operations of the Docklands area following its excision from the Melbourne City Council area.
- Current position with VicUrban sees Peter with the following responsibilities:
- General Manager of Sustainability Division
- City Manager, Melbourne Docklands
- General Manager, Geelong Transit City project
- Chair Regional / Provincial Unit PCG

#### **Qualifications:**

Diploma of Business Studies Graduate Diploma in Local Government Management Master of Business Administration

#### **Professional Associations**

Peter is affiliated with various professional organizations, a representative on several Government taskforces, and is a Justice of the Peace.

## **CONFERENCE THEMES**

## Theme 1 Achieving high performance people and teams

#### **Sub themes**

Successful people lead successful projects. Papers in this theme will focus on developing the personal skills and capabilities needed to succeed including: project management competencies, team building, leadership, relationship/ stakeholder management, motivation, conflict management, communicating effectively, training and education, recognising and resolving problems, professional development and career path planning.

## Theme 2 Achieving high performance organisations

#### Sub themes

Organisations create the environment that allows project managers to succeed. This theme will include papers on: corporate governance, valuing project management, benefits realisation, integrated supply teams, developing projectised organisations, maturity models, benchmarking, effective outsourcing, improved forms of contract, joint ventures, resource/capacity planning, supporting virtual teams, empowering people and building a corporate culture of success.

## Theme 3 Achieving high performance projects, programs and portfolios

#### **Sub-themes**

Using the right tool or technique at the right time drives success. This theme will focus on getting the job done effectively. Some of the wide range of possible topics include: PMO's, risk management, scheduling, earned value, PRINCE2, mind mapping, CMMI, EPM, metrics, integration, Theory of Constraints, collaborative working, balanced score card, KPI's, measuring success, change/configuration management and other practical methodologies.

### PROGRAM STREAMS

Papers from all themes have been grouped into Industry focused streams that will be of interest to delegates from different industry backgrounds. Each stream will be presented in its own room

Papers from all themes have been grouped into Industry focused streams that will be of interest to delegates from different industry backgrounds. Each stream will be presented in its own room.

#### **Business and ICT**

Papers and presentations focussing on topics of interest to delegates from the general business community, IT and telecommunications sectors interested in the practical aspects of managing projects in businesses.

#### **Construction Engineering & Mining**

Papers and presentations focussing on topics of interest to delegates from the 'hard hat' industries including sustainable and urban development.

#### **Corporate and Organisational Governance**

Papers and presentations focussing on topics of interest to senior managers and directors of business and manager in government organisations. These papers look beyond project management into the areas or Program and Portfolio management, governance, etc.

#### Workshop and Seminars (general)

PMOZ is incorporating a program stream focusing on critical foundation issues that every project manager needs to understand.

#### THEME 1 ACHIEVING HIGH PERFORMANCE **PEOPLE AND TEAMS**

#### **Business and ICT**

Alicia Aitkin, Human Systems Coping With Stress: Dispositional Coping Strategies of Project Managers

David Baccarini, Curtin University The Accidental Project Manager – A Survey

Peter Forrester, Haiku Computing & **Management Consultants** Leadership at All Levels – The Key Underpinning Skill - Communication

**Phillip Hosking,** Successful Projects Match Making: Aligning the Project Manager with a Project

#### Henry Linger, Monash University A knowledge Management Approach to Ambiguous Project Issues

#### Mary-Lou Raybould, EDS

Virtual Teams in a Global Environment

**Kirthana Shankar,** Tokyo Institute of Technology

Importance of Communication for a High Performance Japanese Workforce in their Global Economy

Deborah Smith, Lucid IT Phoenix Syndrome

Jaydeep Solanki, GM Holden Side of the Theory

#### Corporate and Governance

Peter Whitelaw, Rational Management The Case for People Processes Accompanying Project Management Methodologies

#### **Urban and Sustainable Development**

**Jeff Dutton,** Bond University Project Management Education and Training in a Triple Bottom Line

#### THEME 2 ACHIEVING HIGH PERFORMANCE **ORGANISATIONS**

#### **Business and ICT**

Nigel Foote, Adaptra Creating a Project Management Culture – A Case Study

#### **Corporate and Governance**

**Graeme Couch,** Couch & Associates Integrating Strategy and Governance with Projects and Operations – A 'Complex Adaptive Systems' View of Management

#### Lynn Crawford, UTS

Governing Projects for Corporate Excellence

John Gerrand, SMS Management & Technology Realising Strategy

Jed Simms, Capability Management Excellence in Project Governance

Zoe Toogood, CorpSupport Organisations Poised for Project Services

#### John Postle, GHD

Portfolio Management Techniques: Maximising Value, minimising Hurt!

#### **Urban and Sustainable Development**

George Earl, Bond University How Can Project Managers Influence Urban Development In A Sustainable Development Environment?

#### THEME 3 ACHIEVING HIGH PERFORMANCE PROJECTS, PROGRAMS AND PORTFOLIOS

#### **Business and ICT**

Peter Douglas, EQuest Consulting Simple Steps Towards Better IT Project Outcomes - Lessons from the Construction Industry

**Andrew Finegan,** Charles Darwin University Achieving High Performance Projects: Phase Earned Value Analysis

Ralph Glatz, Ericsson Australia Achieving High Performance Projects, Programs and Portfolios: How this Goal has been Achieved by Ericsson Australia

Paul Griffiths, Infosys Australia Management in the Global Delivery Model

Philip Mackey, Customer Centric Outcomes A Model for Costing Risks and their Handling – Beyond the Basics

Harold Peterson, Lucid IT PRINCE 2 to you too

lan Ross, Sun Microsystems Australia Sometimes \$1 of profit is enough

Derek Walker, RMIT University Utilising ICT to Facilitate and Optimise the use of Knowledge to Improve the Management of Projects

#### Construction, Mining and Engineering

David Baccarini, Curtin University The Allocation of Risks in Construction Projects - A Survey

Colin Copley, Crescent PSS Integrating Risk Management with Risk Analysis to achieve high performance projects

**Jim Doyle,** Doyles Construction Lawyers Balanced Base Lines: A Fairer Allocation of Uncertain Risks

Alireza Fallahi, Azad University Lessons Learned from the Housing Reconstruction Projects after the 2003 Bam Earthquake in I.R. Iran

**Andrew Finegan,** Charles Darwin University

Achieving High Performance Projects: Knowledge Management and Problem Resolution

Stephen Grey, Broadleaf Capital International Coast and Schedule Risk Modelling of Large Capital Projects

Chunlu Liu, Deakin University A Novel Procedure to Allocate Constrained Resources for Repetitive Projects

Doug Mitchell, Spectrum Australia Using the Right Tools - The Productivity Catalyst

#### **Corporate and Governance**

Nigel Foote, Adaptra Program / Portfolio Management in the UK – Case Study

Peter Forrester, Haiku Computing & Management Consultants Analysing the Pipeline (How to Avoid Wipeouts)

**Ian McDermott,** Tanner James Management Consultants "Benefits Driven Program Management"

**Kersti Nogeste,** Project Expertise Improving the definition of Project Outcome, Benefits & outputs – A Case Study of How Outcome Profile Templates were Used to Define the Scope of a Public Sector Corporate Governance Project

Geoffrey Rankins, Codarra Advanced

Approaches to Effective Governance of ICT Projects

Ray Sarlin, Planpower One Size doesn't Fit All – But Principles Do: Designing and Implementing Effective Project Management Methologies



## **WORKSHOPS AND SEMINARS**

These workshops and seminars will focus on the critical issues effecting project managers.

#### **Stakeholder Circle Workshop**

Lynda Bourne, Mosaic Project Services

#### Perfection to a Deadline

Craig Dennis, APCS

#### **How to Detect Project Fraud and Error**

Mounir Hilal, Tenrox

#### **Corporate and Team Culture**

Steve Simpson, Keystone Management Services

#### **Making CMMI Effective**

Angela Tuffley, Software Quality Institute Griffith University

Visit the website for updates and full details.

## SOCIAL AND NETWORKING PROGRAM

#### 8 August Welcome Reception

Relax, network and catch up with friends before a

very busy conference program to be

Held at the Sofitel Melbourne

Dress: neat casual 6.00pm – 8.00pm

#### 9 August Industry Trade Function

This function will be open to anyone in the industry,

not just PMOZ delegates.

A business card will be required for proof of industry. It is an excellent time to visit the trade displays in a casual relaxed environment. Cash Bar applies.

Dress: neat casual

5.00pm - 7.00pm (happy hour from

5.00pm - 6.00pm)

To be held in the PMOZ Business Centre (with Trade)

at Sofitel Melbourne

#### 10 August Conference Dinner (it will be themed)

Time to unwind and gather with your peers to enjoy a wonderful night filled with good food, fine wine and

entertainment (and no speeches).

Dress: smart casual 7.00pm - 11.00pm

This will be held at the Perth Room of the Sofitel

Melbourne

### **REGISTRATION**

Please register online at the conference website www.PMOZ. com.au. When you register online you will be given an access key allowing you to edit your own registration and social function details at any time before 3 August 2006. When you register online you must print your tax invoice at the time of payment.

Please be aware that a fee of \$22.00 will be charged for the processing of Registrations not made online (not including on-site registrations).

#### Registration fees and deadlines

Member of Partnering/ Supporting Organisation	Standard (Non Member)
\$1700	\$1800
<b>iroup</b> \$1600	\$1700
\$1110	\$1210
\$990	\$1050
\$1800 \$1700 \$1210 \$1050	\$1900 \$1800 \$1310 \$1210
\$750 \$750 \$550	\$750 \$750 \$550
\$690 \$22.00	\$690 \$22.00
	\$1700 \$1600 \$1110 \$990 \$1800 \$1700 \$1210 \$1050 \$750 \$750 \$550

#### Early Bird and Full Registration includes:

- Entry to all Conference Sessions
- Arrival tea/coffee, morning tea, lunch and afternoon tea on each day of the conference
- · One ticket to the Welcome Reception
- One ticket to the official Conference Dinner
- Access to the trade exhibition
- Conference satchel and materials
- Conference Workbook
- Conference Proceedings on CD Rom

#### **Day Registration inclusions**

- Entry to all Conference Sessions on the day registered
- Arrival tea/coffee, morning tea, lunch and afternoon tea on the day registered
- Access to the trade exhibition on the day registered.
- Please note that Friday registration does not include lunch or afternoon tea.

#### **Premier Pass inclusions**

 The Premier Pass has all of the inclusions of a full registration and also offers attendance at one of the Pre-Conference Workshops

#### **Pre Conference Workshop Only inclusions**

- Entry to the selected workshop
- Anv session papers
- Arrival tea/coffee, morning tea, lunch and afternoon tea on the day attending

### **CONFERENCE VENUE**

As a five-star luxury hotel, Sofitel Melbourne is located within Collins Place, at the Paris end of Collins Street and is within walking distance of Parliament House, Federation Square and Melbourne's most exclusive boutiques. Sofitel Melbourne has an uncompromising approach to quality and standards, with a demonstrated commitment to the individual and group demands

of its guests.

The Hotel is currently experiencing an \$18.5 million transformation of their questrooms and suites, with features such as mood lighting and 6-speaker digital surround-sound delivered through integrated in-room technology. All rooms start from the 36th floor offering breathtaking views of the city and beyond.

Over the years, Sofitel Melbourne has won numerous awards for its culinary skills, and in 2004 was voted 'Number One Hotel in Melbourne' by readers of international Travel and Leisure magazine. Recently, the hotel was inducted into the exclusive Leading Hotels of the World collection.

### **BOOKING YOUR STAY**

Special conference accommodation rates have been negotiated at various hotels and apartments in close proximity to the conference venue. Bookings are subject to availability and are only available by booking through the Conference Secretariat. To take advantage of these, please read the following information:

- Rooms will only be confirmed where credit card details are supplied to guarantee the room. These details will be passed onto the hotel for their use only and will not be processed until check in.
- Please do not send deposits or payments for accommodation.
- For cancellations where less than 30 days notice is given, you will be charged one room nights accommodation.
- No refunds will apply for accommodation cancellations where less than 14 days notice is given, the price of the full accommodation booking will be charged to your credit card.
- If you fail to cancel your accommodation in writing prior to the above cancellation dates, the above stated cancellation penalties will be charged to your credit card, details of which are to be nominated on the Registration
- New accommodation bookings or changes to existing bookings made after 7 July 2006 will incur a \$22 processina fee.

### ACCOMMODATION RATES

Prices quoted are per room, per night.

Sofitel Melbourne (5 Star) Conference Venue	
Superior King / Twin Rooms	\$240
Room Only	

#### Mercure Hotel Melbourne (4 Star) Standard Room Only \$145

## **Punt Hill Manhattan** (4.5 Star)

One Bedroom Apartment Room Only

**AIR TRAVEL** 

Eventcorp Travel is able to book for you any published airfare. Our in-house licensed travel agent can provide you with the best available airfares on the day. Please indicate your travel requirements in writing to Sherrilyn Wigg at travel@eventcorp.com.au or call her on (07) 3846 5858.

Changes or amendments after tickets are issued will incur a fee of \$55 per change and any airline fees (conditions apply). Tickets will not be issued without prior payment (a purchase order does not constitute payment).

#### **PRIVATE TRANSFERS**

Private car transfers and car hire can be booked by Eventcorp. Please contact Sherrilyn Wigg on (07) 3846 5858 or travel@eventcorp.com.au.

#### **INSURANCE**

Registration fees do not include personal insurance of any kind. We strongly recommend that, if you are booking any travel arrangements, you should arrange a travel insurance policy to cover loss of luggage, cancellation charges, etcetera. The PMOZ 2006 Conference and Eventcorp take no responsibility for any loss or damage sustained by delegates in connection with the conference. Travel insurance is available through the Conference Secretariat, please call 07 3846 5858 or travel@eventcorp.com.au.

#### CONDITIONS OF REGISTRATION

#### **Pavment**

All prices are in Australian dollars and GST inclusive. Payment can be made by cheque or credit card. Cheques must be made in Australian currency, drawn on an Australian Bank and made payable to "Eventcorp Pty Ltd - PMOZ 2006". ABN 29 056 867 657. Payment by credit card is acceptable for Visa, Bankcard, Mastercard, Amex and Diners Club cards.

NB. Faxed registration forms are acceptable only if payment is by credit card. Please post registration forms with accompanying cheques or credit card details. Registrations will not be confirmed until payment is received.

#### **Confirmation of Registration and Changes**

Registration forms and fees will be acknowledged and accommodation and air travel bookings confirmed by email. When you register online you will be provided with an access key. This will enable you to confirm/edit your details online until 3 August 2006. The cut off date for registrations is 3 August 2006. Registrations will be accepted after this date, however will not be processed until on-site at the conference.

#### **Cancellations of Conference Registrations**

Cancellations must be made in writing to the Conference Secretariat. Cancellations received before 8 July 2006 will be entitled to a full refund, less an administration fee of \$220. After this date, no refunds will apply, however substitute delegates will be welcome.

\$177

If you are traveling from another country, please ensure you have the appropriate travel and immigration documentation with you.

#### Disclaimer

All information is correct at time of printing. The conference organisers reserve the right to change the program, speakers, events and/or times, dates, prices and other details as necessary. All prices quoted in this brochure include GST. The organisers reserve the right to charge delegates for the correct amount where the wrong amount of money has been provided.

PMOZ REGISTRATION	FORM		Please send me a tax invoice (manual registrations only)
Sofitel Melbourne Victoria, Austra	alia 8 - 11 August 2006	<u> </u>	(Purchase order #)  □ Enclosed is a <b>cheque/money order</b> for \$
Personal Details (one registration form is required for each delegate registration, please photocopy if necessary)			made out to "Eventcorp - PMOZ" (ABN 29 056 867 657)  Please debit my card listed below for \$
Title:Surname:			□ VISA □ MASTER CARD □ DINERS CLUB
First Name:			□ BANKCARD □ AMEX (ID#)
Preferred name for Badge:			Credit Card Number
Organisation:			Fusing Octo
Address:			Expiry Date:/
City:			Cardholders Name:
			Signature:
State: Post Code:			Date://
Country:			All payments must be received prior to the event. I have read and understood all terms and conditions included in this brochure and agree to be bound by them*.
Telephone:			,
Mobile:			Signature:
Confirmations and notifications will be by em	ail.		Date: /
Industry Type:	ansina 🗆 AAis	ina	Accommodation
☐ Academic; ☐ Engine ☐ Corporation; ☐ Gover ☐ Defence; ☐ ICT;	nment; 🔲 Trai		Check in date Approximate Time am/pm Check out date Approximate Time am/pm
Association Name:			Tick which accommodation venue:
			☐ Sofitel Hotel Melbourne (5 star) Conference Venue
Membership Number:  Please note: You must specify which organisation you are a member of to receive the member rate.  The following are the only ones currently applicable: PMI, Engineers Australia, AIM, CIOB,  APMA, VPUG, Griffith University, Bond University			Superior King/Twin Rooms  ☐ Mercure Hotel Melbourne (4.5 star)  Standard Room
Special Requirements Please advise of any special requiraccess etc.	rements eg. Dietary, me	dical, wheelchair	□ Punt Hill Manhattan (4.5 star) One bedroom Apartment
			Room type:(eq. Superior King Room//Twin/Standard/ one bedroom apartment)
Registration fees			Room Configuration:
Registrations will not be confirmed	d until payment is receiv	ved. Please	☐ Single ☐ Double ☐ Twin Share
note that a fee of \$22.00 will be c	harged for manual proc	essing of	Price Quoted: \$/night (See accommodation section)
Registrations.			No. of Guests:AdultChild/ren, Ages of Child/ren
	Member of Partnering/ Supporting Organisation	Standard (Non Member)	Credit card quarantee only
Early Bird PMOZ Premier Pass (paid by 30/06/06)	\$1700	\$1800	<b>Do not send payment for your accommodation.</b> Please complete the following credit card details to secure your accommodation only. The card will not be charged
Early Bird PMOZ Premier Pass Group (paid by 30/06/06)	\$1600	\$1700	until you check in. "No shows" that do not advise the conference secretariat in writing less than 30 days prior to check in will be charged for all room nights booked
Early Bird Registration (paid by 30/06/06)	\$1110	\$1210	☐ VISA ☐ MASTER CARD ☐ DINERS CLUB☐ BANKCARD ☐ AMEX (ID#)
Early Bird Group Registration (paid by 30/06/06)	\$990	\$1050	Credit Card Number
Standard PMOZ Premier Pass	\$1800	\$1900	Expiry Date:/
Standard PMOZ Premier Pass Group	\$1700	\$1800	
Standard Registration	\$1210	\$1310	Cardholders Name:
Standard Group Registration	\$1050	\$1210	Signature:
Day Registration	_	_	Date://
☐ Wednesday 09 August 2006 ☐ Thursday 10 August 2006	□ \$750 □ \$750	□ \$750 □ \$750	
Day Registration	L 3/50	□ \$750	I have read and understood all terms and conditions included in this brochure
Friday 11 August 2006	\$550	\$550	and agree to be bound by them*.
Manual Processing Fee	□ \$22	□ \$22	Signature:
Inclusive Social Functions for Re	gistered Delegates		Date: /// *Please note that your registration will not be processed unless this statement is signed.
I will be attending:			
☐ Welcome Reception			Please complete this form with payment included and return to: PMOZ 2006
<ul><li>☐ Industry Trade Function</li><li>☐ Conference Dinner</li></ul>			
Additional Social Function Ticket	te.		C/- Eventcorp Pty Ltd, PO Box 5718, West End QLD 4101, AUSTRALIA
		ion \$70.00 aash	MANAGED BY:
I requireadditional tickets f I require additional tickets f			PO Box 5718 West End QLD 4101 AUSTRALIA
• ———	or the conference billing		Tel: +617 3846 5858 Fax: +617 3846 5859
Payment \$ _			Email address: PMOZ@eventcorp.com.au
•			ABN: 29 056 867 657
			EVEN ITCORD
Total Amount Due \$			EV/ENITCODD