



Australian Institute of
Project Management

MEDIA RELEASE

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Telstra, Public Works and the NQ Gas Pipeline Among winners in Project Management Awards 2005.

An upgrade to ENERGEX's overtaxed call centre following last year's prolonged and violent thunderstorms has won Telstra one of seven Project Management Achievement Awards for 2005.

The Australian Institute of Project Management established its Achievement Awards in 2000 to honour and promote the achievements of project managers.

Telstra took out the Information and Technology category for its Contact Centre Upgrade and Avalanche Solution project. The project enabled ENERGEX to transform their contact centre into a fully functional, highly automated, high capacity contact centre that could better cope with extreme demand from the public during events such as last year's storms.

This year's other category winners are:

Category: Construction

Project Services, the Department of Public Works.

Brisbane Magistrates Court Project.

A 14 level purpose-built court facility including 25 state-of-the-art courtrooms, 40 magistrate's chambers and detention holding facilities and administration areas. The building was opened on time in November 2004 and under its \$135.5 million gross project budget.

Category: Product Development

Cooperative Research Centre for Construction Innovation/Arup

Value in Project Delivery Systems – Project Diagnostics. A software tool to identify the health of a construction project and suggest remedial measures to improve project performance.

Category: Organisational/Change Management and State Award Winner

Suncorp

Project Streamline. A project to deliver improved services and electronic banking solutions to Suncorp's business customer base.

Suncorp will go on to represent Queensland as State Winner at the National awards to be held in Melbourne on 10 October.

Category: Regional Development

North Queensland Gas Pipeline Project. The \$160 million project involves the construction of the Moranbah compression facility and 392-kilometre high-pressure gas pipeline, known as the North Queensland Gas Pipeline.

Category: Student Award

Garry Creedy – QUT School of Built Environment and Engineering.

Cooperative Research Centre for Construction Innovation.

Garry is undertaking a three-year Cooperative research Centre for Construction Innovation PhD scholarship. Construction Innovation is a national research, development and implementation centre focused on the needs of the property, design, and construction and facility management sectors.

Category: Individual Project Manager Award.

Peter Scuderi, Project Director

Cooperative Research Centre for Construction Innovation

The award recognises his achievements in directing the CRC's research program, which comprises 49 leading edge projects with a total budget of \$48 million in cash and kind.

Category: President's Award

Pimpama Coomera Waterfuture

This project developed by the Gold Coast City Council and Gold Coast Water, aims to introduce and promote water sustainable practices and infrastructure to sustain the region.

Key components of the plan include use of rainwater tanks, dual reticulation, smart sewers and water sensitive urban design. It is hoped the plan will reduce demand on drinking water for new houses in the region by 84 per cent.

Australian Institute of Project Management Queensland President Alan Tupcioff says a diverse field of entries showed a high standard of project management across Queensland industry.

"Major projects such as the North Queensland Gas Pipeline and the Brisbane Magistrates Court are major investments in Queensland's infrastructure for the future. They have been recognised for the high standard of project management and delivery, as well as their ability to deliver benefits to the state's economy," Mr Tupcioff said.

"Many of this year's entries also demonstrated the importance of project management at a social and community level with such projects as Gold Coast Convention Centre and the Gold Coast Water project at Pimpama. The Pimpama project received this year's President's Award for showing the benefits of effective project management not only in an economic sense, but also in terms of environmental sustainability and community needs.

"Other projects have shown a firm commitment to customer service, like the new ENERGEX Call Centre and Suncorp's Project Streamline. Ultimately, the professional management of these projects contributes to their overall success and client satisfaction," he said.

Further Information:**AlanTupcioff**

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