

Education and Skills Development Program 08



Relationship Management in Project Delivery

With a focus on risk management and people behaviour issues, this two-day workshop provides a practical approach to breaking down the traditional 'adversarial' environment that many projects encounter.

The workshop has been successfully delivered to several of Australia's leading building and construction companies as in-house training programs. Major government agencies involved in works, roads and infrastructure have also undertaken this workshop.

Who should attend?

- CEOs & Senior Managers
- Those involved in project management and delivery

Workshop Details

- Two days
- Maximum of 30 per workshop
- The workshop can be tailored for in-house delivery or as a continuing professional education program

What's included?

- Work book and all participant materials

Further Information

For further information on how to implement this workshop in-house, or as a continuing professional education program, contact:

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Public workshops are conducted
in partnership with Engineers
Education Australia

What will you learn?

This two-day workshop provides a practical and applicable approach for breaking down the traditional 'adversarial' environment that many projects encounter, replacing it with fresh knowledge and skills that will guide the implementation of strong collaborative relationship management approaches.

The workshop is an outcome of a three-year CRC for *Construction Innovation* research project, undertaken by a team comprising leading industry, academic and government representatives.

Using an interactive and case study approach, the workshop aims to:

- compare 'old' and 'new' project delivery systems
- identify the critical importance of human relationships and behaviours that impact on project delivery
- explore the benefits of relationship management principles in projects
- identify strengths and weaknesses in project relationships and manage them
- address client management issues
- utilise tools to implement relationship management principles
- identify how to develop this new approach throughout your organisation.

Facilitator

Graham Scott, B.App Science Dip. Psychology, Masters Org. Psychology
Graham provides expertise for project success. From his consultancy business based in Queensland and specialising in Relationship Management both nationally and internationally, Graham's recent projects include the Queensland Department of Main Roads, Alinta Gas WA, Leighton Contractors, Brisbane City Council and the Gateway upgrade project. Graham has been closely involved in the development of this two-day workshop, as well as in the development of Queensland University of Technology's (QUT) Relationship Management unit for post-graduates. Graham also lectures in Project Management at QUT.